

Covid safe protocol – revised 17 November 2022

In-person appointments

Face-to-face appointments are available to see Dr Parkin. Online appointments will remain available for those who need or prefer to avoid visiting the clinic. However, there are now restrictions on the provision of prescriptions by fax/email, so you may prefer to attend face-to-face. Medicare benefits remain available for all online telehealth services and a limited number of telephone consults.

Whilst every opportunity is taken to reduce risk of transmission in the clinic, this risk cannot be completely eliminated. You need to be aware that other people may have used the clinic room immediately prior to your appointment.

What we will do to reduce risk of virus transmission

- Dr Parkin is fully vaccinated and has had two boosters.
- Dr Parkin takes a Rapid Antigen test each week.
- Touched surfaces will be regularly wiped with an alcohol wipe.
- An air purifier (with a HEPA filter) will be on throughout the day.
- Dr Parkin will be using a large (group therapy) room.
- The room will be vented whenever possible between appointments.
- Dr Parkin will wear a surgical or higher grade mask throughout all appointments and regularly use hand sanitizer.
- Dr Parkin will check that you give consent for him to come within 1.5 metres before conducting a physical check.
- Staff will also wear masks, regularly use hand sanitizer, and respect physical distancing.
- Arrangements are made to reduce contact with others in the building as far as possible.

What we require of you

- Please cancel your appointment or change to online if:
 - You and anyone intending to attend an appointment has had a positive Covid test within the last 5 days or current symptoms.
- Please present to reception at the front of the building on arrival.
- If you do not wish to use the waiting room, then please let a receptionist know on arrival and you are welcome to wait in the porch or garden at the front.

- Please use hand sanitizer made available on arrival, repeated when requested.
- Please respect physical distancing (minimum 1.5 metres) throughout your time in the building (except when a physical check is required).
- Everyone aged 12 years and over will wear an appropriately fitted surgical-grade mask at all times while in the building (a surgical grade mask will be provided if you bring one of a different standard).
- Follow all directions from staff.

Please don't hesitate to contact reception staff if there is anything that you need to clarify or anything about this process that you need to discuss with Dr Parkin prior to the appointment.

This protocol may be changed from time to time as the situation changes.

Please note that parking is no longer available at the rear of the building.

Thank you for your support of this and your understanding of the need to maintain a safe environment in the clinic for all.